

RFID

Working with CoreRFID

We'd like to make it easy for you to get the help you need.

Our Address & Details

CoreRFID Ltd
Dallam Court
Dallam Lane
Warrington
Cheshire UK WA2 7LT

VAT Registration No: GB912 826 723

Company Reg. No: 06269475

Placing An Order

You can order by phone on +44 (0)845 071 0985 or by fax on +44 (0)845 071 0989, by using our on-line shop at www.rfidshop.com, or by email to sales@corerfid.com.

Pricing & Other Pre-sales Assistance

Our on-line shop carries pricing for our major lines but for other items, quantity discounts, custom developments or help in selecting the most appropriate product please contact our sales team on +44 (0)845 071 0985 or by email on sales@corerfid.com.

Solution Design

If you have an application that you need to support and you are not sure which RFID technology to use or how to integrate it with existing systems and processes, we will be happy to discuss this or to demonstrate existing systems that may be similar.

Technical Assistance

For technical assistance after receiving your order please contact our support team at support@corerfid.com with a proof of purchase (invoice or order number and date), description of the problem and the items involved.

Returns & Warranty

If you need to return goods because they are faulty, please email us in the first instance at info@corerfid.com with the details of your original order (invoice no., date purchased, product serial no., product description) and the reason for requesting a return. (Damaged In Transit, Faulty on Arrival, Faulty Within Warranty, Change of Mind). We will provide you with a returns authorisation (RMA) number. Please do not return goods without the RMA as this will delay the handling of your request. For full details of our returns policy please see our web site.

Accounts & Credit Control

For queries on accounts please call contact us on:

T: +44 (0) 845 071 0985

F: +44 (0) 845 071 0989

E: accounts@corerfid.com

Queries & Complaints

We hope you won't have any problems but if you need to enquire about an order, shipment date, return or if you need to complain for any reason, call us on +44 (0)845 071 0985.

Web site: www.corerfid.com

Call us on: **+44 (0)845 071 0985**